
Life Skills
Video Practice
Stand Out 4 Unit 7

Ask your students the following questions to introduce the topic of the video they will watch.



A **BEFORE** **Discuss the questions with a partner.**

1. Do you prefer to buy clothes in a store or online? Why?
2. Do you usually pay by cash or card? Why?

Silent Viewing: Show the video in segments without sound so students can guess at the story line.

WATCH THE VIDEO WITHOUT SOUND AND TRY TO GUESS THE STORY.

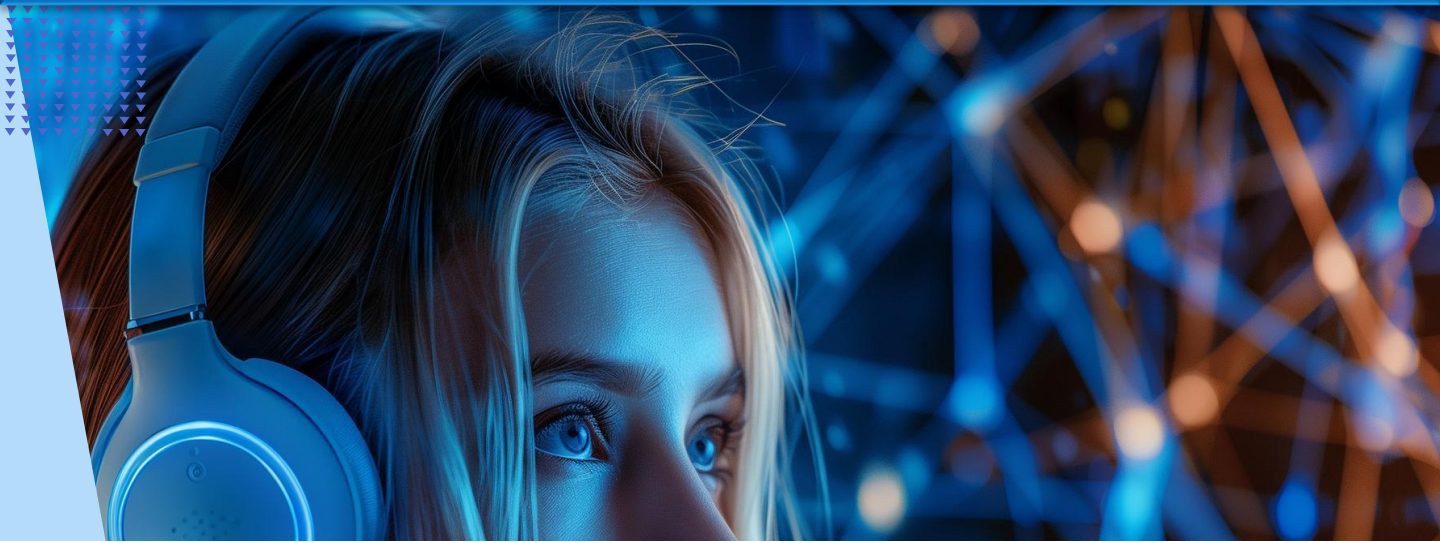


Second Viewing: Show the video again so students can check predictions.

WATCH THE VIDEO WITH SOUND AND TRY TO RETELL THE STORY.



Ask your students to watch the video and complete the activity. Replay the video if needed.



B **WHILE** **Watch the video and complete the conversation.**

Hector: And the tie (1) was $22?

Customer: That's (2) _____.

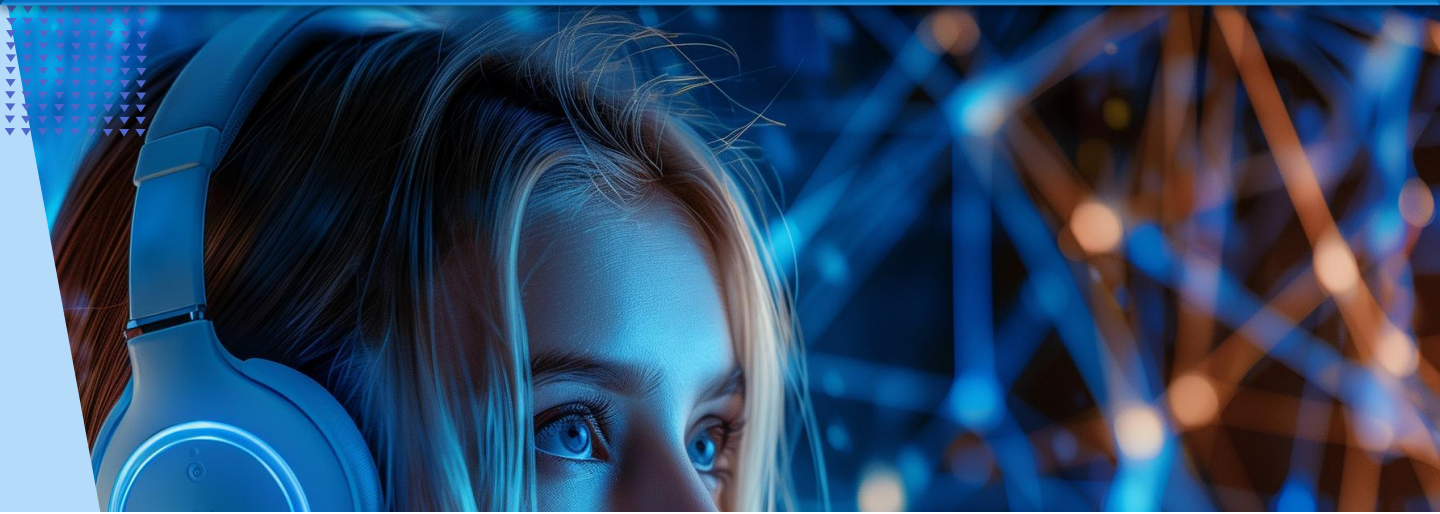
Hector: And you gave me $30, (3) _____?

Customer: No, I (4) _____. I gave you $40.

Hector: You mean two $20 (5) _____?

Customer: (6) _____.

Check the correct answers with students.



B **WHILE** **Watch the video and complete the conversation.**

Hector: And the tie (1) ___was___ $22?

Customer: That's (2) ___right___.

Hector: And you gave me $30, (3) ___didn't you___?

Customer: No, I (4) ___didn't___. I gave you $40.

Hector: You mean two $20 (5) ___bills___?

Customer: (6) ___Correct___.

Ask your students to watch the video and complete the activity. Replay the video if needed.



C **AFTER** **Read the statements. Write *T* for true or *F* for false.**

1. The tie costs $22. T
2. The customer counts the change. _____
3. Hector thinks the customer gave him $30. _____
4. Mateo gives the customer $10. _____
5. Mr. Patel is angry with Hector. _____

Check the correct answers with students.



C **AFTER** **Read the statements. Write *T* for true or *F* for false.**

1. The tie costs $22. T
2. The customer counts the change. T
3. Hector thinks the customer gave him $30. T
4. Mateo gives the customer $10. F
5. Mr. Patel is angry with Hector. F

Select students. Have partners take turns performing the task. Check and correct anywhere possible.



MAKE A LIST OF TWO SITUATIONS IN WHICH A PERSON HAS TO MAKE AN ETHICAL DECISION. IDENTIFY EACH PROBLEM, THE FACTS, THE PEOPLE WHO MIGHT BE AFFECTED, AND THE POSSIBLE DECISION SOMEONE COULD MAKE FACED WITH THE SITUATION.

UNIT 7 I Think You Gave Me the Wrong Change

Customer: I'd like to buy this tie. **Hector:** OK. That will be $22. **Customer:** Here you go. **Hector:** Here is your change. **Customer:** Thank you. **Hector:** You're welcome. Have a nice day. Hey, Mateo. What time is it? **Mateo:** It's 10:30. Why? Do you want to take a break? **Hector:** Yeah, I think— **Customer:** Excuse me, I think you gave me the wrong change. **Hector:** How much did I give you? **Customer:** Eight dollars. **Hector:** And the tie was $22. **Customer:** That's right. **Hector:** And you gave me thirty dollars, didn't you? **Customer:** No, I didn't. I gave you forty dollars. **Hector:** You mean two twenty-dollar bills? **Customer:** Correct. **Hector:** I'm sure you're right, but I can't really remember. **Mateo,** what should I do? **Mateo:** Everything will be fin .We just need to call the manager. Mr. Patel! **Mr. Patel:** Yes, what seems to be the problem? **Hector:** The customer says that I gave him the wrong change. **Customer:** I bought a tie for $22. I gave the clerk $40, but I only got $8 back in change. I didn't notice until I walked away. **Hector:** I thought he gave me $30, but I can't be sure, Mr. Patel. **Mr. Patel:** No problem, it happens all the time. We owe you $10 then, don't we? **Customer:** Yes, that's right. **Hector:** Here you are. Sorry for the inconvenience. **Customer:** Don't worry. It's just a mistake. Everyone makes mistakes. Thanks again. **Hector:** Gee, Mr. Patel, I'm sorry about that. **Mr. Patel:** It's OK, Hector. Everybody makes mistakes, like the customer said. Can I show you something? **Hector:** Sure. **Mr. Patel:** Here's what you can do next time. Uh, pretend I'm the clerk. And Mateo, you are the customer. **Mateo:** Um …How much is the tie? **Mr. Patel:** It's $22. Twenty two dollars out of forty. 18 dollars is your change. You see? Say the amount of money that the customer gives you, then count the change. **Hector:** That's a good tip. Thank you for explaining it to me Mr. Patel. **Mr. Patel:** You'll learn little by little. I think it's time for your break, isn't it? **Hector:** Yes, it is. Mateo, do you want to take a break too? **Mateo:** Sure. Let's go. **Mr. Patel:** Hey! Be back in fi teen minutes!